

# Human Resources Assistant

## Diploma

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### Program Objective

Human Resources Assistants hold a strategic place in every progressive organization. The Human Resources Assistant Diploma provides students with a foundation in this high-demand business field. The program provides students with comprehensive knowledge of current office and business skills including proficiency in Human Resource Management, Business Law and Ethics Microsoft applications and payroll.

### Program Notes

Financial assistance may be available to qualified students.

Graduation requirements:

Students must achieve a 75% average to obtain a diploma.

### Method of Delivery

Combination of:

- Integrated Learning™ System training facilitated by Academy of Learning College facilitators.

### Career Opportunities

Graduates of this program are prepared for a variety of entry-level roles in the Human Resources department, such as: human resources assistant, personnel assistant, staffing assistant, training clerk, employment clerk, and labour relations clerk.

### Duties and Responsibilities

- Administering day-to-day HR functions
- Process and verify documentation relating to staffing, recruitment, performance evaluations etc.
- Maintain and update employee information
- Provide information via the phone, email and postal mail to employees regarding personnel matters
- Responsible for posting jobs and initial screening
- Administer and score employment tests
- Arrange for in-house and external training activities

### Personal Attributes Required

- Reliable, well organized, adaptable and detailed
- Effective Time Management Skills
- Use good listening skills and be tactful
- Self-directed and team-oriented
- Employ creative problem-solving skills

### Admission Requirements

Grade 12 or equivalent or Mature Student Status.

Courses are open to any applicant who possesses a good command of the English language and is able to follow instructions and meet the minimum standards set for the campus by their governing body.

Full-time students must attend the required hours per week as per the course schedule and may do so at times convenient to them.

### Competencies upon Completion

Core Business and Office Courses

- Word Processing  
Intermediate level of proficiency in Microsoft Word
- Spreadsheets  
Intermediate level of proficiency in Microsoft Excel
- Data Management  
Basic level of proficiency in Microsoft Access,
- Office Skills  
Basic level of proficiency Microsoft Outlook
- Business Skills  
Business Correspondence Level 1, Human Resource Management, Business Law and Ethics, Typing Level 1, 2 and 3, Office Procedures, Windows Level 1, Grammar Essentials, Business Verbal Communication, Payroll Compliance Legislation
- Job Readiness/Employability Skills  
Job Search and Resume Writing, Thought Patterns for High Performance, Workplace Success/Intrapreneurship