

KNOWLEDGE TRACK INC.

Key Performance Indicators for the 2017 Reporting Cycle

Private Career College and Campus Level

Private Career College / Campus Name	Ontario Student Assistance Program (OSAP) Default Rate	Graduation Rate	Graduate Employment Rate	Graduate Employment Rate in The Field of Study	Graduate Satisfaction Rate	Employer Satisfaction Rate
ALL PRIVATE CAREER COLLEGES	13.74%	78.98%	83.69%	62.27%	78.36%	90.70%
OVERALL - KNOWLEDGE TRACK INC.	ND	80.00%	100.00%	60.00%	60.00%	ND
CAMPUS - ACADEMY OF LEARNING CAREER AND BUSINESS COLLEGE, OTTAWA	ND	80.00%	100.00%	60.00%	60.00%	ND

SS - small sample size (fewer than 5 students)

ND - no applicable data

OSAP Default Rate is calculated only at the campus level

OSAP Default Rate is calculated including institutions that ceased to be registered as a private career college during the 2017 KPI reporting cycle.

ACADEMY OF LEARNING CAREER AND BUSINESS COLLEGE, OTTAWA

Key Performance Indicators for the 2017 Reporting Cycle

Program Level

Campus / Program Name	Ontario Student Assistance Program (OSAP) Default Rate ¹ ODR = A/B	Graduation Rate GR = C/D	Graduate Employment Rate GER = E/F	Graduate Employment Rate in The Field of Study GERFS = G/F	Graduate Satisfaction Rate GSR = H/I	Employer Satisfaction Rate ESR = J/K	# of OSAP Defaults ² (A)	# of OSAP Recipients ³ (B)	# of Program Graduates ⁴ (C)	# of Program Entrants ⁵ (D)	# of Graduates Employed (E)	# of Graduates in the Labour Force (F)	# of Graduates Employed in the Field of Study (G)	# of Satisfied Graduates (H)	# of Graduates Included in GSR Calculation (I)	# of Satisfied Employers (J)	# of Employers Included in ESR Calculation (K)
ALL PRIVATE CAREER COLLEGES	13.74%	78.98%	83.69%	62.27%	78.36%	90.70%	1289	9380	23,742	30,059	6,107	7,297	4,544	7,752	9,893	556	613
CAMPUS - ACADEMY OF LEARNING CAREER AND BUSINESS COLLEGE, OTTAWA	ND	80.00%	100.00%	60.00%	60.00%	ND	ND	ND	12	15	5	5	3	3	5	ND	ND
PROGRAM - ACCOUNTING AND PAYROLL ADMINISTRATOR	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - ADMINISTRATIVE ASSISTANT	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - BUSINESS ACCOUNTING	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - BUSINESS ADMINISTRATION DIPLOMA	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - BUSINESS OFFICE SKILLS	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - CUSTOMER SERVICE AND INFORMATION CLERK	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - MEDICAL RECEPTIONIST	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - OFFICE ADMINISTRATION	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - PROJECT ADMINISTRATION	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND

SS - small sample size (fewer than 5 students)

ND - no applicable data

¹ Calculated including institutions that ceased to be registered as a private career college during the 2017 KPI reporting cycle.

² Number of 2014-2015 OSAP recipients who did not receive OSAP funding in 2015-16 and who were in default of their OSAP loan repayment as of July 2017.

³ Number of 2014-2015 OSAP recipients who did not receive OSAP funding in 2015-16.

⁴ Program Graduates are former students who have met all academic and practical requirements of an approved vocational program approved by the Superintendent.

⁵ Students who withdrew from a program within the Grace Period (25% of the program duration to a maximum of eight weeks) are not counted as Program Entrants.