

ACADEMY OF LEARNING CAREER AND BUSINESS COLLEGE, RICHMOND HILL (EQDQ)

Key Performance Indicators for the 2017 Reporting Cycle

Program Level

Campus / Program Name	Ontario Student Assistance Program (OSAP) Default Rate <sup>1</sup> ODR = A/B	Graduation Rate GR = C/D	Graduate Employment Rate GER = E/F	Graduate Employment Rate in The Field of Study GERFS = G/F	Graduate Satisfaction Rate GSR = H/I	Employer Satisfaction Rate ESR = J/K	# of OSAP Defaults <sup>2</sup> (A)	# of OSAP Recipients <sup>3</sup> (B)	# of Program Graduates <sup>4</sup> (C)	# of Program Entrants <sup>5</sup> (D)	# of Graduates Employed (E)	# of Graduates in the Labour Force (F)	# of Graduates Employed in the Field of Study (G)	# of Satisfied Graduates (H)	# of Graduates Included in GSR Calculation (I)	# of Satisfied Employers (J)	# of Employers Included in ESR Calculation (K)
ALL PRIVATE CAREER COLLEGES	13.74%	78.98%	83.69%	62.27%	78.36%	90.70%	1289	9380	23,742	30,059	6,107	7,297	4,544	7,752	9,893	556	613
CAMPUS - ACADEMY OF LEARNING CAREER AND BUSINESS COLLEGE, RICHMOND HILL (EQDQ)	18.20%	74.42%	60.00%	30.00%	78.57%	100.00%	2	11	32	43	6	10	3	11	14	1	1
PROGRAM - A+ CERTIFICATION PREPARATION	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - ACCOUNTING AND PAYROLL ADMINISTRATOR	ND	75.00%	50.00%	0.00%	66.67%	ND	ND	ND	9	12	1	2	0	2	3	ND	ND
PROGRAM - ADMINISTRATIVE ASSISTANT	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - BUSINESS ADMINISTRATION DIPLOMA	ND	100.00%	100.00%	0.00%	100.00%	ND	ND	ND	7	7	1	1	0	1	1	ND	ND
PROGRAM - COMPUTER SERVICE TECHNICIAN	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - COMPUTERIZED ACCOUNTING	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - CONFERENCE AND EVENT PLANNER	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - HOME INSPECTION DIPLOMA	ND	66.67%	SS	SS	SS	ND	ND	ND	4	6	SS	SS	SS	SS	SS	ND	ND
PROGRAM - MEDICAL RECEPTIONIST	ND	SS	SS	SS	SS	100.00%	ND	ND	SS	SS	SS	SS	SS	SS	SS	1	1
PROGRAM - MICROCOMPUTER BUSINESS APPLICATIONS	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - NETWORK ADMINISTRATOR	ND	SS	ND	ND	SS	ND	ND	ND	SS	SS	ND	ND	ND	SS	SS	ND	ND
PROGRAM - PAYROLL AND ACCOUNTING	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND

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PROGRAM - PC SUPPORT SPECIALIST	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - PROJECT ADMINISTRATION	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - WEB DESIGNER	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND

SS - small sample size (fewer than 5 students)

ND - no applicable data

<sup>1</sup> Calculated including institutions that ceased to be registered as a private career college during the 2017 KPI reporting cycle.

<sup>2</sup> Number of 2014-2015 OSAP recipients who did not receive OSAP funding in 2015-16 and who were in default of their OSAP loan repayment as of July 2017.

<sup>3</sup> Number of 2014-2015 OSAP recipients who did not receive OSAP funding in 2015-16.

<sup>4</sup> Program Graduates are former students who have met all academic and practical requirements of an approved vocational program approved by the Superintendent.

<sup>5</sup> Students who withdrew from a program within the Grace Period (25% of the program duration to a maximum of eight weeks) are not counted as Program Entrants.